# Freedom of Information



# Topics

- Freedom of Information Act (FOIA)
- Access to Information Act (ATIA)
- Provincial vs. Federal
- The Process
- Sample Template
- Communications with Information Officers
- When to contact the Information Commissioner
- What to Expect



# FOIA and ATIA

- Each province has a Freedom of Information act (FOIA)
- Federally, it is called Access to Information act (ATIA)
- Allows us to gain access to records and information created and compiled by public bodies
- Perform a search to learn more





	<b>Provincial</b> Freedom of Information Act (FOIA)	Federal Access to Information Act (ATIA)	
<ul> <li>Examples of Provincial Entities:</li> <li>Health</li> <li>Education</li> <li>Public Safety</li> <li>Attorney General</li> <li>Worksafe</li> <li>Office of the Premier</li> </ul>	<ul> <li>Information Officer:</li> <li>reports to legislature</li> <li>paid by the entity, however they are an independent office</li> <li>Information Commissioner: <ul> <li>contact for complaints</li> <li>use when the Information</li> <li>Officer is not providing requested information</li> <li>Officer is not providing requested information</li> <li>reports to legislature</li> <li>paid by the entity, also an independent office</li> </ul> </li> <li>Examples of Exclusions: <ul> <li>Personal private information</li> <li>Cabinet confidences</li> <li>Security issues</li> <li>Etc. (outlined in Act)</li> </ul> </li> </ul>	Information Officer: - reports to parliament - paid by the entity, however they are an independent office Information Commissioner: - contact for complaints - use when the Information Officer is not providing requested information - reports to parliament - paid by the entity, also an independent office Examples of Exclusions: - Personal private information - Cabinet confidences - Privy Counsel - Security issues - Etc. (outlined in Act)	<ul> <li>Examples of Federal Entities:</li> <li>PHAC</li> <li>CBSA</li> <li>RCMP</li> <li>Any government ministry or office</li> </ul>

### The FOI Process (Provincial Examples)

Fax: (506) 444-5142	
Education and Early Childhood Development	Environment and Local Government
Place 2000	Marysville Place
P.O. Box 6000	P.O. Box 6000
Fredericton, NB E3B 5H1	Fredericton, NB E3B 5H1
Coordinator: Elly State	Coordinator: Colin Heighton
Email: EDrtippa@gnb.ca	Email: elg.access.egl@gnb.ca
Telephone: (506) 453-3090	Telephone: (506) 453-3700
Fax: (506) 453-3111	Fax: (506) 453-3676
Coordinator (back-up): Amanda Comeau	Coordinator (back-up): Sherree Guitard
Email: EDrtippa@gnb.ca	Email: elg.access.egl@gnb.ca
Telephone: (506) 453-3090	Telephone: (506) 453-3700
Fax: (506) 453-3111	Fax: (506) 453-3676
Executive Council Office/ Women's Equality	Finance and Treasury Board
	Chancery Place
Chancery Place	P.O. Box 6000
P.O. Box 6000	Fredericton, NB E3B 5H1
Fredericton, NB E3B 5H1	Coordinator: Doris Doucet
Coordinator: Jean Lyons	
Email: Jean.Lyons@gnb.ca	Email: <u>tbrtippa@gnb.ca</u> Telephone: (506) 462-5098
Telephone: (506) 444-5043	relephone. (300) 402-3058
Fax: (506) 453-2266	
(,	
Health	Intergovernmental Affairs
HSBC Place	Centennial Building
P.O. Box 5100	P.O. Box 6000
Fredericton, NB E3B 5G8	Fredericton, NB E3B 5H1
Coordinator: Noah MacNeil Wiseman	Coordinator: Anne Macies
Email: Noah.MacNeilWiseman@gnb.ca	Email: Anne.Macies@gnb.ca
Telephone: (506) 429-3694	Telephone: (506) 457-7397
Fax: (506) 444-5236	Fax: (506) 444-5299

#### BRITISH Request records from the B.C. Government

Learn more about what each ministry or agency does before submitting your request.

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Continue

1. Getting Started	2. Your Request	3. Contact Info	,	4. Review & Submit
What ministry or agency has	the records you are loc	oking for?		
Advanced Education and Skills an     Agriculture, Food, and Fisheries     Attorney General (and Minister Re     BC Public Service Agency     Children and Family Developmen     Citizens' Services     Education     Emergency Management BC     Energy, Mines and Low Carbon In     British Columbia)     Environment and Climate Change	for the Consular Corps of	More information Is some information already available? Open Information Open Data Why aren't some organizations listed? This list only includes B.C. Government ministries and agencies. Other organizations including Crown Corporations (like ICBC, BC Transit, or BC Ferries), have their own record request processes.		
<ul> <li>Environmental Assessment Office</li> <li>Finance</li> <li>Forests, Lands, Natural Resource C</li> <li>Government Communications an</li> <li>Health (and Minister Responsible</li> <li>Indigenous Relations and Reconcil</li> <li>Jobs, Economic Recovery and Innu</li> <li>Labour</li> <li>Mental Health and Addictions</li> <li>Municipal Affairs</li> <li>Office of the Premier</li> <li>Public Safety and Solicitor Genera</li> <li>Social Development and Poverty</li> <li>Tourism, Arts, Culture and Sport</li> </ul>	Dperations and Rural Development d Public Engagement for Francophone Affairs) iliation ovation		recorded or electronic, r and include	record? any thing on which information i stored. They can be graphic, mechanical or any other means, books, documents, maps, etters, vouchers and papers.
Select one or more ministries	or agencies.			

#### **FREEDOM RISING**

DEBOUT LIBRE STAND UP STAND FREE

# The ATI Process (Federal)

Government Gouvernement of Canada du Canada	Search Canada.ca C	9
MENU  Home Access to Information and Privacy Online Request	\$5 do	llar fee
Access to Information and Privacy (ATIP	) Online Request	
	FAQ   Security   Privacy Notic	Examples of other entities:
Requester Information  • Act & Record Selection • Attac	h Documents 🧿 Review and Validate	<ul> <li>Public Health Agency of Canada</li> </ul>
Continue		<ul> <li>Canada Border Services Agency</li> <li>Health Canada</li> </ul>
Fields with * must be filled in.	🚔 <u>Pri</u>	
Only Departments shown in the list accept online access to information and privacy reinstructions provided on that Department's web site. Requests received on holidays, we processed the following business day.		
*Please select the Department where you would like to submit an Access to Inform Royal Canadian Mounted Police	ation or Privacy request.	
The Royal Canadian Mounted Police (RCMP) is Canada's national police service and federal policing services across the country as well as provincial, territorial and mun (other than Ontario and Quebec), three territories, 150-plus municipalities, 600 Abor	cipal policing services under contract to eight provinces	



# Sample Template

I am writing to obtain information from the Health Department of the government of New Brunswick regarding the Path to Green reopening plan. Specifically, I am seeking any requirements concerning required vaccination against COVID-19 (or any other infectious disease) for persons living, travelling, going to schools, or moving to New Brunswick.

The information being sought might be from within the New Brunswick Health or from any other government of New Brunswick body in communication with New Brunswick Health.

The information I am seeking may be in any of the following forms:

-memos or other documents;

-written submissions;

-powerpoint presentations;

-transcripts or recordings of discussions on Zoom or other platforms;

briefing notes;

-e-mails;

-letters;

- -telephone transcripts or recordings;
- -or any other source of communication.

I will look forward to your response at the earliest opportunity in accord with the Right to Information and Protection of Privacy Act.

Sincerely yours,

- Make your request and work with the information officer to refine the topic or scope
- Request specific records (ex: briefing notes, e-mails, etc.)
- Determine the public body most likely to have the records you are looking for



# Communications with Information Officers

- The information officer acknowledges receipt of request (email, letter, etc.)
- They may ask for assistance in narrowing the scope with key search words
- They may state you are required to pay fees for hours involved in searching for requested records
  - This is a standard tactic and many people will cease their request at this point; but don't pay and don't quit;
  - Instead, complain immediately to the information commissioner for that level of government.



# Communications with Information Officers

- Some may try to transfer to a different department
  - It is not their prerogative to move your request. Instead, get them to state in writing that they do not have the information requested
  - If they fail to assist with your request, complain to the information commissioner



## When to contact the Information Commissioner

- When the information officer is not acting in good faith or is throwing obstacles in your way that seem unreasonable
- Be patient, this is not a rapid process. Be polite, but firm.
  - If you complain, the information commissioner may ask for particulars of the request and why you think it in the public interest that the material be made available.
  - The commissioner may ask how you plan to disseminate the information, so explain. In many instances, the excuses made get overturned by the commissioner.
  - The entity may still resist and may even ignore the commissioner...it happens, be persistent.



# What to Expect

- Delays repeatedly, fees, more delays. Be patient, polite and persistent. Government typically doesn't like to disclose what they are doing – delays and fees are a tactic.
- You may end up with something heavily redacted.
- Sometimes you may be pleasantly surprised.



